



Public + Boat Ramp Parking

P

Assembly Point

Dundee Beach Tavern

Convenience store / Fuel

YOU ARE HERE

Reception + Check-in



M

F

WALKING PACE

10

km/h



FOR EMERGENCIES PLEASE CALL 000
 For after hours park related issues,
 please call 0487 770 050

CAUTION 10KM SHARED ZONE

- | | | | |
|---------------------|---------------|------------------|----------------------|
| P Parking | BBQ Area | Defibrillator | Bungalow |
| Petrol | Bins | Camp Kitchen | Accessible Bungalows |
| Assembly Point | Food & Drink | Fire Pit | Powered Ensuite Site |
| Restrooms | Dump Point | Pool | Powered Site |
| Accessible Restroom | Guest Laundry | Public Boat Ramp | Accessible Site |
| Clothesline | Water Point | Pathway | Unpowered Site |

BALANDA DRIVE

NAMARADA DRIVE

Drawbar must be to the road

BE CROCWISE

Park Rules for staying in Paradise

RECEPTION

8am to 5pm (High Season)

8am to 4pm (Mid Season)

9am to 3pm (Low Season)

Christmas Day – Closed

THE 'PRIMARY GUEST' is responsible for the accommodation/site, & all occupants at the accommodation/site as outlined in the T&Cs.

CHECK OUT is strictly 10am Late check outs must be confirmed with reception (fees apply).

KEY RETURN All keys must be returned to reception or placed in the key drop box at the front of the reception office. Lost, damaged or non-return of keys will incur a \$50.00 replacement fee.

PARK FACILITIES are for the enjoyment of **IN-HOUSE GUESTS ONLY**. This includes the swimming pools, dump point, amenities, guest laundry, camp kitchen and BBQs.

GUEST VISITORS must be **REGISTERED WITH RECEPTION**. Visitors are welcome to visit your site or accommodation between 8am & 8pm. Visitors may not bring any vehicles or animals into the park.

NOISE & BEHAVIOUR curfew is 10pm. Noise from radios, televisions, lights and social gatherings should be restricted after this time. Please be considerate to your neighbours.

Illegal drug use, excessive use of alcohol, acts of violence or abuse **will NOT be tolerated & will result in eviction from the property** with no refund issued.

CCTV cameras are in operation throughout the park. Any criminal activity will be reported to Police along with the footage.

AFTER HOUR CALL OUTS Guests are responsible their keys. If you require key access from the on-call staff after 7.30pm you will be charged a service fee of \$65.00.

PARKING Park your vehicle, motorbike, boat, trailer etc. in designated parking areas only. Parking is **NOT permitted on lawns, gardens, or vacant sites**. Parking is at your own risk.

CHILDREN Parents/Guardians are **expected to supervise their children** and ensure they **comply with park rules**. It is important **for their safety** and so they do not disturb other guests. Children must not be seen loitering in around the park or in any common areas after 10pm.

BICYCLES/SCOOTERS/SKATEBOARDS, eRIDEABLES/ROLLERBLADES A disclaimer & T&Cs agreement must be completed. These are not permitted to be used on the property after dark & **MUST be ridden at walking pace**. All road rules must be observed including the wearing of helmets, necessary protective gear. **Children should always be supervised**.

BALL GAMES are to be played in open spaces **not in common areas**, this includes the camp kitchen area.

QUADS/ATVS/MOTORBIKES a disclaimer & T&Cs agreement must be completed. These are not permitted to be used on the property after dark.

REFUND/CANCELLATIONS/EARLY DEPARTURE see booking confirmation for full T&Cs. No refunds are given for non-arrival or **early departures or in the event of inclement weather for any reason**.

SMOKING is **NOT permitted** in any accommodation, common areas or any park buildings. Please be considerate of all guests when deciding to smoke in the park.

PETS (DOGS & CATS ONLY) Pet **owner agreement must be completed** prior to arrival. Pets are only permitted when booking a **caravan or camping site**. Pets are strictly **prohibited** from all common areas or inside **ANY** park buildings. **NO pets are permitted for accommodation**

bookings. Pets are **NOT** to be left unattended, left in cars, on the back of Utes, boats or tethered to cars.

WATER We rely on bore water (potable), please be water smart. In line with water conservation measures the cleaning of equipment such as vehicles, boats, caravans, trailers etc. is only permitted by **hand washing with a bucket**. If you require water to fill your caravan tanks you must book a site with power. Unpowered sites do not come with water to fill your caravan tanks.

GREY WATER can be run onto the ground, but you need to be considerate of your neighbour's and place the grey water hose in a position that doesn't affect anyone around you. Please DO NOT direct your grey water on our trees.

TREES Please take care when parking and refrain from tying ropes or lines to our trees or climbing on trees. Please do not put hot ashes, grey water or any other products or matter on our trees.

SITES A site charge is based on 2 people, with a maximum of 4 adults (extra charges apply) per site & a maximum of 2 cars per site. All vehicles & equipment must be contained within your site.

EXTRA PERSONS the number of guests on a site or in accommodation must not exceed the number declared at the time of booking.

IMPORTANT.. Caravans, camper trailers etc. must park with the drawbar to the ROAD. This is a legal requirement in caravan parks.

POOL/s are for the enjoyment of **in-house guests only**. Front pool only opened during daylight hours. Resort pool open from 7am to 10pm. There is no lifeguard on duty. Please observe the Pool Rules, supervise children & be considerate of others.

CAMP KITCHEN/BBQ FACILITIES Please leave the area clean after use. If you are

using the fridge/freezer please label your food with name & departure date. All unlabelled food will be disposed of.

COOKING, FISH/CRAB CLEANING & DISPOSAL There are **no cleaning** fish/crab facilities in the park. There are **facilities at the Boat Ramp specifically** for this purpose. This includes the disposal of fish, crabs, prawns' bait etc. Please use the camp kitchen to cook fish, crabs, prawns, or curries **and NOT in any of our accommodation**.

GUEST LAUNDRY Is located in the camp Kitchen & BBQ area. Coin operated washing machines & dryers, change is available from reception. **The washing of PET beds/blankets etc. is strictly prohibited**. The clothesline is located in service area behind the laundry.

DEFIBRILLATOR an automated defibrillator (AED) is inside the Guest Laundry on the back wall.

CAMPIRES are **ONLY** permitted in NON-Powered sites, but you must have a fire pit. There is a communal fire pit at the camp kitchen & the unpowered sites. Small, contained fires are **ONLY** permitted on non-fire ban days.

GENERATORS are only permitted in unpowered sites between 8am and 8pm.

RISK WARNING Management wishes to inform guests & other persons who engage in recreational activity, within the holiday park, that the pursuit of such activities may result in harm or personal injury. All persons who engage in a recreational activity do so at their own risk.

FAILURE TO COMPLY with any of the above including any damage caused to park accommodation or property may result in the guest being asked to vacate & leave the property with no refund issued.

Full Terms & Conditions (T&Cs) are available on our website & are emailed with your booking confirmation.